

Product Quality and Service Support, Quality Compliance  
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To: All Toyota Dealers  
From: Quality Division – Product Quality and Service Support

***Special Service Campaign J0D is SUSPENDED.***

Special Service Campaign J0D is **SUSPENDED** until further notice. During this suspension, the Technical Instructions will not be available and Dealers **SHOULD NOT** perform the remedy in Special Service Campaign J0D.

Warranty claims for repairs performed prior to this suspension will continue to be accepted during this suspension.

Note that other procedures described in the J0D Dealer Letter continue to apply during this suspension, including those in the “Toyota Certified Used Vehicle (TCUV)” and the “New and Used Vehicles in Dealership Inventory (In-Stock Vehicles)” sections.

As the owner notification schedule was April 2018, Toyota has not yet sent owner notifications about Special Service Campaign J0D. Toyota will notify owners when J0D is no longer suspended.

***Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.***

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC.