

2011 PRIUS BRAKE COMPLAINTS

[September 12, 2018](#) NHTSA ID NUMBER: 11129186

[Components: SERVICE BRAKES](#)

NHTSA ID Number: 11129186

Incident Date September 6, 2018

Consumer Location IRVINE, CA

Vehicle Identification Number JTDKN3DU2B1****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

THE BRAKES TEMPORARILY DISENGAGED SOMETIMES WHEN BRAKING. AT AROUND 100,000 MILES, THE BRAKE ACCUMULATOR WOULD CONSTANTLY MAKE NOISES WHILE DRIVING AND AFTER SHUTTING THE CAR OFF. EVENTUALLY THE BRAKE ACCUMULATOR AND BRAKE BOOSTER FAILED COMPLETELY AT 117,000 MILES, COSTING AROUND \$4,000 TO REPAIR.

[1 Affected Product](#)

Request Research (Services fees apply)

NHTSA ID Number: 11129167

Incident Date August 27, 2018

Consumer Location BATON ROUGE, LA

Vehicle Identification Number N/A

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

THE ABS/BRAKE/SKID/WARNING TRIANGLE ON. MY 2011 PRIUS III IS 121K MILE. THIS WENT ON/OFF FOR A FEW DAYS THEN IT WAS ON THE WHOLE TIME. THE BRAKE SEEMS TO LOOSE THE HYDRAULIC POWER BRAKE. I FEEL LIKE THE BRAKES FEEL WEIRD WHENEVER HIT SMALL BUMP, BRAKE JUST FAILED FOR A SECOND. I WENT TO TOYOTA DEALERSHIP THEY SAID IT'S THE ACTUATOR THAT NEED TO BE REPLACED AND IT'S EXPENSIVE \$2-3K. THEY SAID IT NEED TO BE FIX SOON BECAUSE BRAKE MIGHT FAIL AT ANY TIME. THERE SEEMS TO

BE A WARRANTY ENHANCEMENT FOR THE 2010 AND OLDER BUT NOT 2011 AND NEWER. SEEMS LIKE TOYOTA STILL HAVE THE SAME ISSUE WITH NEWER MODEL, NOT FIXED YET. PLEASE BRING THIS ISSUE UP FOR SAFETY REASON.

[1 Affected Product](#)

Request Research (Services fees apply)

August 30, 2018 NHTSA ID NUMBER: 11123397

Components: SERVICE BRAKES

NHTSA ID Number: 11123397

Incident Date August 29, 2018

Consumer Location NORTH HOLLYWOOD, CA

Vehicle Identification Number JTDKN3DU8B0****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

UNKNOWN CAUSE. THE BREAKS TEMPORARILY DISENGAGE (FOR ANYWHERE BETWEEN 1-3 SECONDS) WHEN THE CAR ENCOUNTERS A SMALL BUMP OR POT-HOLE IN THE ROAD, WHILE BREAKING DOWNHILL. USUALLY HAPPENS WHEN BREAKING HARD ON A DECLINED FREEWAY OFF-RAMP. THIS HAS ALMOST CAUSED ME TO REAR-END ANOTHER VEHICLE ON MULTIPLE OCCASIONS.

[1 Affected Product](#)

Request Research (Services fees apply)

August 24, 2018 NHTSA ID NUMBER: 11122139

Components: SERVICE BRAKES

NHTSA ID Number: 11122139

Incident Date August 17, 2018

Consumer Location AUSTIN, TX

Vehicle Identification Number JTDKN3DU8B5****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

THE BRAKES ARE PUMPING SLOW SPEEDS AND THE VEHICLE MAKES MUCH MORE NOISE.

THE CAR MAKES BUZZING SOUND EVERY 30 SECONDS OR SOONER.

A REPAIR PERSON SAID IT IS THE ABS ACTUATOR THAT IS ABOUT TO FAIL.

[1 Affected Product](#)

Request Research (Services fees apply)

[July 11, 2018](#) NHTSA ID NUMBER: 11110691

Components: SERVICE BRAKES

NHTSA ID Number: 11110691

Incident Date September 12, 2013

Consumer Location WAYNE, NJ

Vehicle Identification Number JTDKN3DU9B1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

MY BRAKES CONSISTENTLY LOCK AND THE CAR LUNGES FORWARD WHEN I HIT A POTHOLE WHILE BRAKING. THIS CAUSED A CRASH WHEN THE CAR WAS ONLY A COUPLE YEARS OLD WHEN THE BRAKES FAILED TO STOP THE VEHICLE AND IT LUNGED FORWARD INTO THE BACK OF A CAR. THIS IS EXTREMELY DANGEROUS AND I'VE SEEN THIS COMMENT OFTEN WITH THIS VEHICLE. I DON'T UNDERSTAND WHY TOYOTA HAS NOT ADDRESSED THIS ISSUE.

[1 Affected Product](#)

Request Research (Services fees apply)

[March 21, 2018](#) NHTSA ID NUMBER: 11080403

Components: SERVICE BRAKES

NHTSA ID Number: 11080403

Incident Date March 19, 2018

Consumer Location HOUSTON, TX

Vehicle Identification Number JTDKN3DU3B1****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

I WAS DRIVING AT ABOUT 35 MPH AND ALL OF A SUDDEN MY BRAKES STOPPED WORKING. THE BRAKE , ABS AND TRACTION LIGHTS CAME ON ALL AT ONCE. I SOMEHOW MADE IT HOME BUT I COULD HAVE EASILY CRASHED. I HAD MY 9 YEAR OLD IN THE BACK SEAT AND HE ALSO GOT VERY SCARED. NOW I CANNOT DRIVE MY CAR AND THE BRAKES FEEL AS THEY AS STUCK AND VERY HARD. I TOOK MY CAR TO A REPUTABLE MECHANIC AND HE TOLD ME IT IS GIVING HIM CODE C1391. THIS IS THE SAME PROBLEM THAT THE 2010 PRIUS HAD UNDER THE RECALL. MY PRIUS IS 2011 AND NOT UNDER THE RECALL. I FEEL THAT THE 2011 SHOULD BE UNDER RECALL BECAUSE MANY THOUSANDS OF LIVES ARE IN DANGER NOW.

1 Affected Product

Request Research (Services fees apply)

January 10, 2018 **NHTSA ID NUMBER: 11061959**

Components: SERVICE BRAKES

NHTSA ID Number: 11061959

Incident Date January 9, 2018

Consumer Location CORPUS CHRISTI, TX

Vehicle Identification Number JTDKN3DU5B5****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

I WAS AT AN AUTOMATIC CAR WASH YESTERDAY AND AFTER THE WASH FINISHED I PULLED OUT OF STALL WITH HARDLY ANY BRAKES.I WAS NOT ABLE TO PUMP THEM AND HAD TO TAKE MY CAR INTO A MECHANIC THE BRAKE ACTUATOR WAS OUT AND THE CAR IS UNDRIVABLE.THE PRICE FOR THE PART ALONE IS OVER 2500.00 I WAS INFORMED BY THE DEALERSHIP THAT IS WAS A RECALLED ITEM BUT NOT FOR THE YR OF MY CAR. IF THIS WOULD HAVE HAPPENED IN TRAFFIC OR AT A HIGH RATE OF SPEED I KNOW I WOULD HAVE BEEN IN A SERIOUS ACCIDENT AND I COULD HAVE KILLED SOMEONE.

[1 Affected Product](#)

Request Research (Services fees apply)

October 26, 2016 NHTSA ID NUMBER: 10919223

Components: SERVICE BRAKES

NHTSA ID Number: 10919223

Incident Date October 25, 2016

Consumer Location UNIVERSITY PLACE, WA

Vehicle Identification Number JTDKN3DU5B0****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

WHEN I'M BRAKING AND SLOWING DOWN GRADUALLY, AS WHEN APPROACHING A RED LIGHT, THE BRAKES MOMENTARILY STOP WORKING AND THE CAR FEELS LIKE IT SURGES FORWARD IF IT HITS A LOW-TRACTION SURFACE LIKE A POTHOLE OR MANHOLE COVER OR WET SPOT. I SAW THERE WAS A RECALL FOR THIS IN 2010, BUT 2011 MODEL CONSISTENTLY DOES IT AND HAS CAUSED ME AND MY FRIEND TO NEARLY REAR-END OTHER CARS WHEN DRIVING MY CAR. APPARENTLY, IT PERTAINS TO THE REGENERATIVE BRAKING SYSTEM BEING TURNED OFF WHEN THE ABS ENGAGES, LEAVING ONLY FRICTION BRAKES.

THIS HAPPENS SEVERAL TIMES A WEEK ON THE WET ROADS WHERE I LIVE (NEAR SEATTLE, WASHINGTON). THIS HAS HAPPENED SINCE I BOUGHT THE CAR NEW IN 2011 BUT I'M COMPLAINING NOW BECAUSE MY FRIEND BORROWED IT AND ALMOST REAR-ENDED SOMEONE AND PUSHED ME TO REPORT IT. *TR

[1 Affected Product](#)

Request Research (Services fees apply)

August 24, 2016 NHTSA ID NUMBER: 10898350

Components: SERVICE BRAKES

NHTSA ID Number: 10898350

Incident Date April 1, 2013

Consumer Location WAYNE, NJ

Vehicle Identification Number N/A

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHEN THE BRAKES ARE PRESSED, IF YOU HIT A BUMP OR POTHOLE, THE BRAKES LOCK AND THE CAR HYDROPLANES FORWARD. I HIT THE BACK OF SOMEONE BECAUSE OF THIS DEFECT.

[1 Affected Product](#)

Request Research (Services fees apply)

July 22, 2016 NHTSA ID NUMBER: 10887699

Components: SERVICE BRAKES

NHTSA ID Number: 10887699

Incident Date July 20, 2016

Consumer Location NOKESVILLE, VA

Vehicle Identification Number JTDKN3DU8B1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

CAR WAS IN MOTION ABOUT 20MPH. WHEN BRAKES WAS APPLIED, THE CAR FAILED TO SLOW DOWN BUT INSTEAD QUICKLY ACCELERATED. CONTINUOUSLY APPLYING THE BRAKES DID NOTHING. CAR CAME TO A STOP APPLY RUNNING INTO ANOTHER CAR.

[1 Affected Product](#)

Request Research (Services fees apply)

2012 PRIUS BRAKE COMPLAINTS

June 18, 2018 NHTSA ID NUMBER: 11102264

Components: SERVICE BRAKES

NHTSA ID Number: 11102264

Incident Date June 16, 2018

Consumer Location WILMINGTON, NC

Vehicle Identification Number JTDZN3EU2C3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHILE PULLING INTO A PARKING SPACE (SPEED LESS THAN 5 MPH) AND APPLYING THE BRAKES THE PEDAL WENT TO THE FLOOR AND THE CAR SEEMED TO SPEED UP. THE CAR JUMPED THE CURB AND STRUCK A TREE. A GOOD SAMARITAN ASSISTED AND ACTUALLY GOT IN THE CAR AND FOUND THE BRAKE PEDAL WENT TO THE FLOOR. SHORTLY AFTER THE ACCIDENT THE BRAKES RETURNED TO NORMAL OPERATION. THIS IS THE SECOND TIME THAT THE CAR HAS EXPERIENCED SIMILAR PROBLEMS. IN 2014 WHILE PULLING INTO THE DRIVEWAY THE BRAKE PEDAL WENT TO THE FLOOR AND STRUCK THE HOUSE. SHORTLY AFTER THE BRAKES RETURNED TO NORMAL OPERATIONS. TOYOTA WAS NOTIFIED AND INSPECTED THE CAR'S COMPUTER AND BRAKING SYSTEM PER CASE NUMBER 1410012557. AFTER THE INSPECTION TOYOTA SAID THAT THERE WERE NO BRAKE ISSUES FOUND WITH THE CAR AND STATED THAT IT WAS SAFE TO DRIVE. OBVIOUSLY THERE IS AN ISSUE WITH THE BRAKING SYSTEM IN THESE CARS.

[1 Affected Product](#)

Request Research (Services fees apply)

February 8, 2018 **NHTSA ID NUMBER: 11071863**

Components: SERVICE BRAKES

NHTSA ID Number: 11071863

Incident Date February 8, 2018

Consumer Location NAPLES, FL

Vehicle Identification Number JTDKN3DU2C1****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

WHILE DRIVING AT 45MPH VSC, PARKING BRAKE, AND ABS LIGHTS COMES ON AND STAYS ON AFTER RESEARCH IT SEEMS TO BE A FAIRLY COMMON ISSUE WITH THE 2012 PRIUS. STILL WAITING FOR TOYOTA TO DO SMETHING ABOUT IT

1 Affected Product

Request Research (Services fees apply)

February 6, 2018 NHTSA ID NUMBER: 11067249

Components: SERVICE BRAKES, ELECTRONIC STABILITY CONTROL

NHTSA ID Number: 11067249

Incident Date January 3, 2018

Consumer Location MAURICE, LA

Vehicle Identification Number JTDZN3EU3C3****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

ON JAN. 3, 2018 WHILE MOVING AT A MINIMUM SPEED (LESS THAN 15 MPH) I APPLIED THE BRAKES AND SEVERAL WARNING LIGHTS ILLUMINATED (BRAKES, ABS, TRACTION CONTROL) ALONG WITH A WARNING SOUND. THIS WAS ON A CITY STREET, DRIVING IN A STRAIGHT LINE. I WAS ABLE TO BRAKE TO A STOP. I THEN ATTEMPTED TO CONTINUE TO DRIVE AT A VERY LOW SPEED BUT SOON LOST ALL ABILITY TO BRAKE THE VEHICLE AND I COASTED TO A STOP. I HAD THE VEHICLE TOWED TO A LOCAL TOYOTA DEALER. I WAS TOLD THE BRAKE ACTUATOR HAD FAILED AND WAS CHARGED \$3288 PLUS TAX FOR THE REPAIR. I RECEIVED THE CAR ON JAN. 9, 2018 FROM THE DEALER. ON JAN. 12, 2018 THE CAR FAILED ONCE AGAIN IN THE EXACT SAME MANNER. THE DEALER KEPT THE CAR UNTIL FEB. 1, 2018 AT WHICH TIME THEY RETURNED THE CAR TO ME AT NO CHARGE, STATING THEY HAD CHANGED THE SAME EXACT PART AS BEFORE. THE CAR HAS 84,000 MILES AND I PURCHASED IT NEW. I UNDERSTAND TOYOTA HAS ISSUED RECALLS FOR THIS ISSUE ON OTHER MODELS BUT NOT ON MY VEHICLE. I HAVE RETAINED MY REPAIR INVOICES BUT AM UNABLE TO UPLOAD THEM AT THIS TIME.

1 Affected Product

Request Research (Services fees apply)

November 4, 2017 NHTSA ID NUMBER: 11043167

Components: SERVICE BRAKES, ELECTRONIC STABILITY CONTROL, POWER TRAIN

NHTSA ID Number: 11043167

Incident Date June 10, 2017

Consumer Location BELLEVUE, WA

Vehicle Identification Number JTDKN3DUXC5****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

VEHICLE STABILITY CONTROL, ANTI-LOCK BRAKE, AND TRACTION CONTROL LIGHTS INTERMITTENTLY TURN OFF.

A FEW TIMES IT SHUT DOWN THE HYBRID SYSTEM AND TELL ME TO STOP .

NOW ALL THOSE LIGHTS ARE ALL ON AND I AM DRIVING WITHOUT VSS, ABS AND TRACTION CONTROL.

BRAKING IS GETTING HARDER.

I TOOK IT TO THE DEALER AND THEY TOLD ME THE COST IS \$3500.

I DID SOME RESEARCH AND FOUND OUT THAT THIS IS A KNOWN PRIUS PROBLEM PROBLEM

1 Affected Product

Request Research (Services fees apply)

August 12, 2017 NHTSA ID NUMBER: 11014797

Components: STRUCTURE, SERVICE BRAKES, ELECTRONIC STABILITY CONTROL

NHTSA ID Number: 11014797

Incident Date July 28, 2017

Consumer Location FREDERICA, DE

Vehicle Identification Number JTDKN3DU7C5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

ON JULY 28, 2017, I WAS DRIVING ALONG WITH MY THREE CHILDREN. I PULLED INTO A DRIVEWAY TO PARK MY VEHICLE BEHIND A PARKED VEHICLE. THERE WAS APPROXIMATELY A 2 FOOT SPAN BETWEEN THE BACK OF THE VEHICLE AND THE FRONT OF MY 2012 TOYOTA PRIUS. TO THE RIGHT OF THE PARKED VEHICLE WAS A PARKED TRUCK. BEING THAT I WAS PULLING INTO A SPACE TO PARK MY VEHICLE, I WAS TRAVELING EXTREMELY SLOWLY. I BEGAN TO PRESS ON MY BRAKE TO PARK THE VEHICLE AND INSTANTLY KNEW THERE WAS A PROBLEM. UPON DEPRESSING THE BRAKE, SEVERAL LIGHTS BEGAN TO FLASH WITHIN THE DASH TO INCLUDE BUT NOT LIMITED TO THE ABS, WARNING LIGHT, AND THE LIGHT WITH VEHICLE SWERVE LINES. OTHER LIGHTS WERE ALSO FLASHING, BUT I DO NOT RECALL EACH ONE. THE BRAKE PAD INSTANTLY WENT STRAIGHT TO THE FLOOR WITH NO PRESSURE. THE VEHICLE WOULD NOT STOP AND CONTINUED TO TRAVEL FORWARD WITH ACCELERATION. TO AVOID HITTING THE VEHICLE IN FRONT OF ME I BEGAN TO TURN MY WHEEL TO THE RIGHT. THE VEHICLE CONTINUED TO ACCELERATE AND CAME INTO CONTACT WITH THE TRUCK THAT WAS TO MY FRONT-RIGHT. MY PRIUS FAILED TO SLOW OR STOP. IT CONTINUED TO ACCELERATE AND BEGAN PUSHING THE TRUCK UP THE DRIVEWAY AND INTO THE METAL GARAGE DOOR WITH THE BRAKE PEDAL BEING DEPRESSED THE ENTIRE TIME. EVENTUALLY, THE CAR CAME TO A STOP AND THE LIGHTS CONTINUED TO FLASH PRIOR, DURING, AND AFTER THE INCIDENT. AFTER THE CAR WAS TOWED TREAD WHEEL MARKS WERE FOUND ON THE DRIVEWAY WHERE THE WHEELS SPUN AND LEFT AN IMPRINT IN THE ASPHALT. I AND MY CHILDREN WERE UNINJURED HOWEVER, THE INCIDENT WAS INCREDIBLY TRAUMATIC. THE VEHICLE WAS DEEMED A TOTAL LOSS BY MY INSURANCE COMPANY AND AS OF YET TO BE PROCESSED FOR DIAGNOSTIC TESTING BY TOYOTA. THE TOYOTA CARE SERVICE WAS INFORMED OF THE ACCIDENT. TOYOTA BELIEVES IT TO BE ASSOCIATED WITH THE INTELLIGENCE COMPONENT OF THE VEHICLE, HOWEVER DETERMINATION IS CURRENTLY UNKNOWN UNTIL DIAGNOSTIC IS PERFORMED.

[1 Affected Product](#)

Request Research (Services fees apply)

June 21, 2016 NHTSA ID NUMBER: 10875625

Components: SERVICE BRAKES

NHTSA ID Number: 10875625

Incident Date May 24, 2016

Consumer Location SMITHTOWN, NY

Vehicle Identification Number JTDKN3DU8A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

TL* THE CONTACT OWNS A 2012 TOYOTA PRIUS. WHILE DRIVING 20 MPH, THE BRAKE PEDAL WAS DEPRESSED, BUT FAILED TO ENGAGE. AS A RESULT, THE CONTACT'S VEHICLE CRASHED INTO THE REAR OF ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE AWAY FROM THE CRASH SCENE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT STATED THAT THE FAILURE RECURRED INTERMITTENTLY. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 135,000.

[1 Affected Product](#)

Request Research (Services fees apply)

August 18, 2015 NHTSA ID NUMBER: 10749388

Components: SERVICE BRAKES

NHTSA ID Number: 10749388

Incident Date August 14, 2015

Consumer Location BETHLEHEM, PA

Vehicle Identification Number JTDKN3DU2C1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

VEHICLE HAD LITTLE OR NO BRAKING POWER IN A PANIC STOP SITUATION. THIS WAS LIKELY CAUSED BY A DELAY SWITCHING FROM REGENERATIVE BRAKING TO MECHANICAL BRAKES.

[1 Affected Product](#)

Request Research (Services fees apply)

July 24, 2014 NHTSA ID NUMBER: 10616134

Components: STRUCTURE, STEERING, SERVICE BRAKES

NHTSA ID Number: 10616134

Incident Date June 17, 2014

Consumer Location NEWPORT BEACH, CA

Vehicle Identification Number JTDKN3DU3C5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS DRIVING ON MY RESIDENTIAL STREET AND STEPPED ON THE BRAKE TO SLOW DOWN TO MAKE A LEFT TURN INTO MY DRIVEWAY. THE CAR FAILED TO SLOW DOWN OR STOP, AND INSTEAD WENT OVER THE CURB, VEERING TO THE RIGHT AND SIDE SWIPED THE LEFT SIDE OF MY NEIGHBOR'S CAR, NARROWLY MISSING HIS GARAGE. THE CAR THEN SIDE SWIPED A TREE ON MY LEFT (ON PROPERTY BETWEEN MY AND NEIGHBOR'S PROPERTY.) THE FRONT END OF THE CAR CRASHED INTO A TREE, SAVING ME FROM ROLLING ABOUT 900 FEET TO THE STREET BELOW. THE ENTIRE TIME OF THIS INCIDENT THE BRAKES NEVER ENGAGED (PEDAL WAS DOWN TO FLOOR) AND I FRANTICALLY TRIED TO STEER TO AVOID HITTING ANYTHING. A WITNESS, STANDING ON THE STREET, CONFIRMED MY BRAKE LIGHTS WERE ON. CAR WAS SERVICED BY TOYOTA (WORLD CLASS INSPECTION) 15 DAYS BEFORE THE INCIDENT. INSPECTION REPORT INDICATED BRAKE FLUID LEVEL AND BRAKE LINING WERE "CHECKED AND OK." AFTER THE INCIDENT THE CAR WAS TOWED TO A REPAIR SITE WHERE THE OPERATOR DEMONSTRATED TO ME THAT THE BRAKES WERE NONEXISTENT AND THE BRAKE FLUID LEVEL WAS STILL APPROPRIATE. CAR WAS DEEMED TOTALED. *TR

1 Affected Product

Request Research (Services fees apply)

2013 PRIUS BRAKE COMPLAINTS

July 17, 2018 NHTSA ID NUMBER: 11112022

Components: SERVICE BRAKES

NHTSA ID Number: 11112022

Incident Date July 11, 2018

Consumer Location MIAMI, FL

Vehicle Identification Number JTDKN3DU4D5****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

2013 PRIUS 3 VEHICLE ALWAYS SERVICED AT TOYOTA DEALERSHIP, LAST SERVICE THEY RECOMMENDED FRONT BRAKE PADS REPLACEMENT, TIRES AND ALIGNMENT SO I DID . 7 MONTHS LATER DRIVING ALONG SMOOTH CITY ROAD ABS, TRACKING CONTROL, AND BRAKE LIGHTS COMES ON BRAKES FEEL HARDER TO DEPRESS AND NO GENERATIVE BRAKING. I HAD DIAGNOSTICS RUN FOR CODES AND CAME BACK (C1391 ABNORMAL LEAK IN ACCUMULATOR). RESEARCH FOUND THIS COMMON PROBLEM CRACK IN ACCUMULATOR DUE TO VIBRATION BUT FOUND NO RECALL ON IT.

1 Affected Product

Request Research (Services fees apply)

November 2, 2016 NHTSA ID NUMBER: 10923921

Components: AIR BAGS, SERVICE BRAKES, SEAT BELTS

NHTSA ID Number: 10923921

Incident Date October 17, 2016

Consumer Location TUCSON, AZ

Vehicle Identification Number JTDKN3DP4D3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

I WAS DRIVING STRAIGHT ON A CITY ROAD WITH THE FLOW OF HEAVY TRAFFIC AT ABOUT 40 MILES PER HOUR WHEN THE CAR IN FRONT OF ME CAME TO A SUDDEN STOP. I IMMEDIATELY SLAMMED ON MY BRAKES VERY HARD. AT THE TIME I DID THIS I HAD PLENTY OF SAFE DISTANCE BETWEEN US. BUT, THE BRAKES NEVER CAME ON AND I ENDED UP RUNNING INTO THE REAR END OF AN SUV AT APPARENTLY FULL SPEED WITHOUT ANY NOTICEABLE SLOWDOWN. THE BRAKES DID NOT COME ON. THEY DIDN'T GRAB, AND THEY DIDN'T MAKE ANY SCREECHING NOISE AND THERE WERE NO TIRE MARKS ON THE ROAD. ALSO ALL OF THE AIRBAGS DEPLOYED AND THIS WAS A FRONTAL IMPACT, WHICH WAS VERY SURPRISING AND SUFFOCATING. A CLOUD OF DUST FILLED THE CABIN OF THE CAR AND I COULD NOT BREATHE. I WAS LITERALLY SUFFOCATING UNTIL I WAS ABLE TO OPEN THE DOOR AND GET OUT OF THE VEHICLE. I DIDN'T EVEN FEEL THE SEAT BELT TIGHTEN UP BEFORE THE CRASH. THE BRAKES NEVER FELT LIKE THEY CAME ON AT ALL.
*TR *JS

[1 Affected Product](#)

[2 Associated Documents](#)

Request Research (Services fees apply)

October 29, 2016 NHTSA ID NUMBER: 10919990

Components: SERVICE BRAKES

NHTSA ID Number: 10919990

Incident Date October 5, 2016

Consumer Location LINCOLN, CA

Vehicle Identification Number JTDKN3DU0D0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS TRAVELING LESS THAN 25 MPH ON A CITY STREET WHEN THE CAR IN FRONT SUDDENLY STOPPED. I PANIC STOPPED - MOVING MY FOOT OFF THE GAS PEDAL AND I BELIEVE THAT I HIT THE BRAKE PEDAL. THE BRAKES DID NOT APPLY, AND I REAR-ENDED THE CAR IN FRONT. I LEFT NO SKID MARKS. OBVIOUSLY I COULD HAVE NOT ACTUALLY PUSHED THE BRAKE PEDAL, BUT I SINCERELY BELIEVE THAT I DID. THE CAR BRAKES SEEM TO BE FINE, SO IF THE CAR FAILED TO STOP THE PROBLEM HAD TO BE IN THE COMPUTER. *TR

[1 Affected Product](#)

Request Research (Services fees apply)

March 28, 2016 NHTSA ID NUMBER: 10851950

Components: AIR BAGS, SERVICE BRAKES

NHTSA ID Number: 10851950

Incident Date March 24, 2016

Consumer Location AUSTIN, TX

Vehicle Identification Number JTDKN3DU1D5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

TL* THE CONTACT OWNS A 2013 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 25 MPH ON A ROADWAY, THE BRAKE PEDAL WAS APPLIED AND MADE AN ABNORMAL NOISE. ANOTHER VEHICLE CRASHED INTO THE FRONT PASSENGER SIDE OF THE CONTACT'S VEHICLE WHILE THE CONTACT WAS MAKING A TURN. WHEN THE BRAKE PEDAL WAS APPLIED, THE VEHICLE SURGED FORWARD AT A HIGH RATE OF SPEED. THE FRONT AND REAR DRIVER SIDE AND THE REAR PASSENGER SIDE CURTAIN AIR BAGS DID NOT DEPLOY. THE FRONT AND REAR PASSENGER SIDE AIR BAGS DEPLOYED. THE VEHICLE WAS TOWED TO A YARD AND THEN TOWED TO A REPAIR SHOP FOR FURTHER INSPECTION BY THE INSURANCE COMPANY. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS WAITING TO DETERMINE IF AN INVESTIGATOR WOULD BE SENT. A POLICE REPORT WAS FILED. THE DRIVER SUSTAINED A HEAD INJURY THAT REQUIRED MEDICAL TREATMENT AND WAS HAVING DIFFICULTY WITH VISIBILITY DUE TO THE IMPACT OF THE CRASH AND NO AIR BAG DEPLOYMENT. THE APPROXIMATE FAILURE MILEAGE WAS 64,000.

[1 Affected Product](#)

Request Research (Services fees apply)

[July 20, 2015](#) NHTSA ID NUMBER: 10735054

Components: SERVICE BRAKES

NHTSA ID Number: 10735054

Incident Date July 19, 2015

Consumer Location FORT LAUDERDALE, FL

Vehicle Identification Number JTDKN3DU6D1****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

THE BRAKES STOPPED WORKING COMPLETELY AND SUDDENLY . EXTREMELY DANGEROUS .

[1 Affected Product](#)

Request Research (Services fees apply)

[July 14, 2015](#) NHTSA ID NUMBER: 10734049

Components: SERVICE BRAKES

NHTSA ID Number: 10734049

Incident Date September 30, 2013

Consumer Location LOS ANGELES, CA

Vehicle Identification Number N/A

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

ABS, BRAKE AND TRACTION CONTROL WARNING LIGHTS CAME ON WHILE DRIVING ON POSTED LIMITS ON HIGHWAY UNDER DRY CONDITIONS. AT SAME TIME, BRAKE PEDAL SUDDENLY REQUIRED MORE PRESSURE TO STOP CAR. WARNING LIGHTS STAYED ON, AND RETURNED AFTER CAR WAS TURNED OFF AND ON AGAIN. DEALER STATED IT WAS BRAKE STROKE SENSOR MALFUNCTION AND REPLACED PART. CAR WAS PURCHASED NEW AND HAD ONLY DRIVEN IT FOR A FEW WEEKS. EXACT SAME THING HAPPEN AGAIN JUNE 2015 AND JULY 2015. DRIVING ON HIGHWAY, DRY CONDITIONS, ALL THREE WARNING LIGHTS CAME ON, AND BRAKE PEDAL REQUIRED MUCH MORE PRESSURE TO WORK. STEERING ALSO LOST SOME POWER. DEALER DIAGNOSED A STROKE SENSOR MALFUNCTION. COMPUTER CODE WAS C1247.

FIRST DEALER I TOOK IT TO IN JUNE 2015 COULDN'T RECREATE THE PROBLEM, CLEARED THE CODE, AND SAID EVERYTHING WAS FIXED. WROTE "CAR IS SAFE TO DRIVE" ON MY RECEIPT. 2 WEEKS LATER SAME PROBLEM REAPPEARED AND A DIFFERENT DEALER SAID BRAKE MASTER CYLINDER WAS FAILING.

1 Affected Product

Request Research (Services fees apply)

[August 28, 2014](#) NHTSA ID NUMBER: 10629088

Components: ENGINE, FUEL/PROPULSION SYSTEM, SERVICE BRAKES

NHTSA ID Number: 10629088

Incident Date July 27, 2014

Consumer Location EDGEWATER, FL

Vehicle Identification Number JTDKN3DU8D5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

THE RENTED 2013 TOYOTA PRIUS WITH ONE PASSENGER AND THE DRIVER, PULLED INTO A DIAGONAL PARKING SPACE IN FRONT OF A STRIP MALL STORE. TRAVELING AT MAYBE 5 MPH TO PARK, THE CAR'S BRAKE PEDAL GAVE WAY AND HIT THE FLOOR FLAT, PROVIDING NO BRAKING AT ALL. THE CAR KEPT ROLLING TOWARD THE CORNER OF THE BRICK BUILDING. THE CAR THEN SUDDENLY SURGED AHEAD, SMASHING INTO THE CORNER OF THE ENTRY TO THE BRICK BUILDING AT SUCH A SUDDEN FORCE THAT THE DOORS TO THE BUILDING WERE WEDGED SHUT. AFTER EMERGENCY VEHICLE TOOK THE DRIVER AND PASSENGER TO THE HOSPITAL, THE POLICEMAN ON THE JOB, AS WELL AS THE WRECKER SERVICE THAT CAME TO EXTRACT THE VEHICLE, COULD NOT MOVE THE CAR BECAUSE THERE WERE NO BRAKES, AS STATED IN THE POLICE REPORT. THE WRECKER DRIVER COULD NOT LOAD THE VEHICLE TO TOW USING THE CAR'S POWER BECAUSE THERE WERE NO BRAKES. NO AIRBAGS DEPLOYED, BUT THE CONDITION OF THE CORNER SHOWS DAMAGE THAT A VEHICLE MOVING FASTER THAN 5 MPH WOULD INCUR. THE POLICEMAN CAME TO THE HOSPITAL TO INFORM THE DRIVER THAT THERE INDEED WERE NO BRAKES ON THE CAR AND THE DRIVER WAS NOT AT FAULT - THE VEHICLE'S BRAKING AND ACCELERATION SYSTEMS HAD FAILED.

1 Affected Product

Request Research (Services fees apply)