

GENERATION III PRIUS

SAFERCAR.GOV BRAKE COMPLAINTS

CRASH & INJURY

2015 MODEL YEAR PRIUS

November 19, 2015 NHTSA ID NUMBER: 10794873

Components: SERVICE BRAKES

NHTSA ID Number: 10794873

Incident Date October 16, 2015

Consumer Location COVINGTON, LA

Vehicle Identification Number JTDKN3DU1F0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I HAVE NOTICED THAT THE BRAKES SOMETIMES DO NOT APPEAR TO WORK PROPERLY, AND ONCE I WAS INVOLVED IN AN ACCIDENT DUE TO THE POOR BRAKING PERFORMANCE. ONCE I QUICKLY TRANSITIONED FROM THROTTLE TO FULL BRAKING AND THE CAR DIDN'T SEEM LIKE IT WAS APPLYING FULL BRAKING. IT DIDN'T SEEM TO DECELERATE LIKE IT SHOULD HAVE. I REAR ENDED A VEHICLE BECAUSE OF THE BRAKING PERFORMANCE. ANOTHER TIME I HAD TO SLAM ON THE BRAKES COMING OFF AN INTERSTATE AND THE BRAKES ALSO DIDN'T SEEM POWERFUL ENOUGH. IT'S AS IF THE BRAKES DON'T FULLY "CATCH" UNTIL THE LAST MINUTE. BOTH TIMES WEATHER CONDITIONS WERE DRY.

1 Affected Product

Request Research (Services fees apply)

June 21, 2016 NHTSA ID NUMBER: 10875685

Components: SERVICE BRAKES, VEHICLE SPEED CONTROL

NHTSA ID Number: 10875685

Incident Date June 17, 2016

Consumer Location GIG HARBOR, WA

Vehicle Identification Number JTDKN3DUXF1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

TL* THE CONTACT OWNS A 2015 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 5 TO 10 MPH AND APPROACHING THE DRIVEWAY, THE BRAKES FAILED. THE VEHICLE ACCELERATED AND CRASHED INTO A GATE. THE BRAKE PEDAL WAS RE-APPLIED AND THE VEHICLE STOPPED. THE CONTACT STATED THAT THE VEHICLE TRAVELED 20 FEET BEFORE IT STOPPED. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE AIR BAG FAILED TO DEPLOY. THE VEHICLE WAS TOWED TO THE DEALER FOR DIAGNOSTIC TESTING AND REPAIR. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 17,000.

1 Affected Product

Request Research (Services fees apply)

June 22, 2016 NHTSA ID NUMBER: 10876015

Components: SERVICE BRAKES

NHTSA ID Number: 10876015

Incident Date June 22, 2016

Consumer Location AUSTIN, TX

Vehicle Identification Number JTDZN3EU6FJ****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

I APPLIED THE BRAKE WHEN THE CAR IN FRONT OF ME STOPPED SUDDENLY AND MY CAR SEEMED TO ACCELERATE AND I HAD TO PUT THE BRAKE ON AGAIN TO GET THE CAR TO STOP RESULTING IN A COLLISION. I WAS DRIVING AT A SPEED OF LESS THAN 25 MILES AN HOUR.

1 Affected Product

Request Research (Services fees apply)

2014 MODEL YEAR PRIUS

February 1, 2015 NHTSA ID NUMBER: 10680404

Components: SERVICE BRAKES

NHTSA ID Number: 10680404

Incident Date January 31, 2015

Consumer Location CUPERTINO, CA

Vehicle Identification Number JTDKN3DU5E0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS CROSSING THE TRAIN TRACKS IN PALO ALTO ON CHARLESTON ST NEAR ALMA AND TRIED TO STOP AT A STOP LIGHT RIGHT AFTER THE TRACKS. WHEN I STEPPED HARD ON THE BRAKES, THE BRAKES DID NOT WORK AT ALL. MY CAR DID NOT SLOW DOWN AT ALL AND I HIT THE CAR IN FRONT OF ME. *TR

1 Affected Product

Request Research (Services fees apply)

January 23, 2018 NHTSA ID NUMBER: 11064519

Components: STRUCTURE, SERVICE BRAKES, VEHICLE SPEED CONTROL

NHTSA ID Number: 11064519

Incident Date January 22, 2018

Consumer Location CALEDONIA, MI

Vehicle Identification Number JTDKN3DU0E0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

ON A WINTER DAY MY CAR SLID DOWN A STEEP ROAD AND WOULD NOT STOP WHILE BREAKING, BOTH FRONT FENDER FLARES BROKE OFF CAUSING THE CAR TO ACT LIKE IT WAS ON A SLED. THE CAR EVENTUALLY STOPPED AFTER I PLACED IT IN NEUTRAL AND THEN SLID AGAIN AND THEN IT FINALLY STOPPED. I ALMOST KILLED MYSELF.

1 Affected Product

Request Research (Services fees apply)

August 24, 2014 NHTSA ID NUMBER: 10627821

Components: VEHICLE SPEED CONTROL, SERVICE BRAKES

NHTSA ID Number: 10627821

Incident Date July 10, 2014

Consumer Location TEMPE, AZ

Vehicle Identification Number JTDKN3DU1E7****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

I WAS PULLING INTO A CONVENIENCE STORE IN MY 2014 PRIUS. AS I WAS GLIDING IN, I DEPRESSED THE BRAKE PEDAL AND THE CAR KEPT GOING. I CONTINUED TO PRESS IT AND THE CAR STARTED TO ACCELERATE, I COULD FEEL THE SURGE OF POWER. I WAS COMPLETELY UNABLE TO STOP THE CAR AND RAN INTO PARKING POSTS AT THE FRONT OF THE STORE. ALL AIRBAGS WERE DEPLOYED. I GOT A CUT ON MY FOREHEAD, AN AMBULANCE CAME BUT I DECLINED AND MY HUSBAND DROVE ME TO THE ER LATER WHERE I RECEIVED TREATMENT. I WAS COMING HOME FROM THE GYM AT 9 AM I HAVE NEVER BEEN AT FAULT IN AN ACCIDENT BEFORE. I HAVE A WITNESS THAT SAID HE HEARD A CHIRPING SOUND COMING FROM THE BRAKES BEFORE I CRASHED. TOYOTA COMPLETELY DENIES THERE IS ANYTHING WRONG WITH THE CAR, BUT GIVES NO EXPLANATION AS TO HOW THIS COULD HAVE OCCURRED. THEY WILL NOT HELP AT ALL. SOMEONE IS GOING TO GET SERIOUSLY INJURED OR KILLED. THIS NEEDS TO BE INVESTIGATED BY SOMEONE OTHER THAN TOYOTA. *TR

1 Affected Product

Request Research (Services fees apply)

May 3, 2017 NHTSA ID NUMBER: 10983408

Components: SERVICE BRAKES, VEHICLE SPEED CONTROL

NHTSA ID Number: 10983408

Incident Date April 26, 2017

Consumer Location LODI, CA

Vehicle Identification Number JTDKN3DU2E1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

VEHICLE INCREASED ACCELERATION WHILE MAKING A RIGHT-HAND TURN AND BRAKING, INTO A COVERED PARKING STALL. VEHICLE DID NOT STOP UNDER BREAKING UNTIL FRONT END WENT OVER CEMENT PARKING BUMPER.

1 Affected Product

Request Research (Services fees apply)

February 16, 2016 NHTSA ID NUMBER: 10836548

Components: SERVICE BRAKES

NHTSA ID Number: 10836548

Incident Date December 3, 2014

Consumer Location DAVENPORT, FL

Vehicle Identification Number JTDZN3EU2E3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHEN CAR STALLS ...THERE ARE NO BRAKES..HAPPENED TO ME 4 TIMES.

HIT OBJECTS 3 TIMES TO STOP.

1 Affected Product

Request Research (Services fees apply)

April 8, 2015 NHTSA ID NUMBER: 10704553

Components: SERVICE BRAKES

NHTSA ID Number: 10704553

Incident Date August 28, 2014

Consumer Location PARADISE, CA

Vehicle Identification Number JTDKN3DU1E1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I PULLED MY 2014 TOYOTA PRIUS SLOWLY OUT OF A PARKING SLOT IN A SMALL PARKING LOT TURNING IT THE DIRECTION I WANTED TO GO ON A VERY SLIGHT SLANT DOWNHILL. BEFORE I COULD PUT IT IN DRIVE FROM REVERSE IT STARTED ROLLING DOWNWARD ON ITS OWN. WHEN I WENT TO APPLY THE BRAKES, THEY WERE SQUISHY AND DID NOT ENGAGE. I TRIED SEVERAL TIMES TO GET THEM TO ENGAGE BUT THEY NEVER DID. I WENT TO PUT THE EMERGENCY BRAKE ON BUT IT IS LOCATED SO HIGH UP IT WAS DIFFICULT TO GET MY FOOT UP THERE QUICKLY. MEANWHILE THERE WAS A TRUCK PARKED ACROSS THE END OF THE PARKING LOT LANE SO MY CAR ROLLED INTO THE TRUCK CREATING DENTS IN THE FRONT DOOR PANEL AND REAR DOOR PANEL. THIS WAS OBVIOUS BRAKE FAILURE. I WENT TO THE LOCAL TOYOTA REPAIR AND DEALERSHIP AND SPOKE WITH A SHOP EMPLOYEE. HE TOLD ME THAT THIS CAN ACTUALLY HAPPEN WHERE YOU CAN BACK A CAR UP AND TURN IT AND IT WILL GO ON ITS OWN (BUT IT SEEMS HE IMPLIED THAT THE "READY" LIGHT MIGHT NOT HAVE ENGAGED) AND THAT HE "HAD SEEN IT HAPPEN HIMSELF". IF THE TRUCK HAD NOT BEEN THERE, MY CAR WOULD HAVE ROLLED DIRECTLY OUT INTO ONCOMING TRAFFIC ON THE MAIN THOROUGHFARE THROUGH TOWN WHICH HAD THE HUGE POTENTIAL OF CAUSING A MAJOR ACCIDENT WITH INJURIES. I DID TRY TO RECREATE THE EVENT IN A NONPOPULATED AREA IN A VERY SAFE MANNER AND WAS UNABLE TO DO SO. THAT EVEN SCARES ME MORE!!! AS YOU HAVE NO IDEA IF IT CAN OR WILL HAPPEN AGAIN. I SPENT \$20,000 PLUS FOR A NEW CAR THAT I AM ALWAYS HYPER-CAUTIOUS IN BECAUSE NO ONE WILL FESS UP TO PROBLEMS. IF I SELL THE CAR IT WILL BE AT A GREAT LOSS WHICH I CANNOT AFFORD! IN THE INTERNET I NOTE THAT THERE WERE SIMILAR PROBLEMS WITH THE BRAKES, ESPECIALLY AROUND 2007 - MANY WERE DOCUMENTED BUT TOYOTA WAS NEVER TAKEN TO TASK RE: THESE CONSUMER COMPLAINTS AS I SUPPOSE THE CONSUMERS JUST COULDN'T "PROVE" THEM. AS USUAL MONEY TRUMPS HUMAN LIVES AND SAFETY. TOYOTA SHOULD BE ASHAMED OF THEMSELVES. *TR

1 Affected Product



Request Research (Services fees apply)

September 8, 2015 NHTSA ID NUMBER: 10762201

Components: SERVICE BRAKES, VEHICLE SPEED CONTROL, AIR BAGS

NHTSA ID Number: 10762201

Incident Date August 7, 2015

Consumer Location MODESTO, CA

Vehicle Identification Number JTDKDTB36E1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

TL* THE CONTACT OWNS A 2014 TOYOTA PRIUS. WHILE DRIVING 5 MPH, THE VEHICLE ACCELERATED WHEN THE BRAKE PEDAL WAS DEPRESSED. AS A RESULT, THE CONTACT CRASHED THE VEHICLE INTO A BUILDING AND THE AIR BAGS FAILED TO DEPLOY. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC, BUT WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT SUSTAINED CHEST INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 2,700. UPDATED 01/20/16*LJ

*CN

[1 Affected Product](#)

[1 Associated Document](#)

[Request Research](#) (Services fees apply)

July 15, 2015 [NHTSA ID NUMBER: 10734278](#)

Components: SERVICE BRAKES, AIR BAGS

NHTSA ID Number: 10734278

Incident Date July 15, 2015

Consumer Location ROMEOVILLE, IL

Vehicle Identification Number JTDKDTEB31E1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

TL* THE CONTACT OWNS A 2014 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 25 MPH, THE CONTACT ATTEMPTED TO DEPRESS THE BRAKE PEDAL, BUT THE VEHICLE DID NOT STOP. AS A RESULT, A CRASH OCCURRED AND THE AIR BAGS DID NOT DEPLOY. THERE WERE NO WARNING

INDICATORS ILLUMINATED. THE CONTACT WAS NOT INJURED AND A POLICE REPORT WAS FILED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE APPROXIMATE FAILURE MILEAGE WAS 3,200.

1 Affected Product

Request Research (Services fees apply)

2013 MODEL YEAR PRIUS

November 2, 2016 NHTSA ID NUMBER: 10923921

Components: AIR BAGS, SERVICE BRAKES, SEAT BELTS

NHTSA ID Number: 10923921

Incident Date October 17, 2016

Consumer Location TUCSON, AZ

Vehicle Identification Number JTDMK3DP4D3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

I WAS DRIVING STRAIGHT ON A CITY ROAD WITH THE FLOW OF HEAVY TRAFFIC AT ABOUT 40 MILES PER HOUR WHEN THE CAR IN FRONT OF ME CAME TO A SUDDEN STOP. I IMMEDIATELY SLAMMED ON MY BRAKES VERY HARD. AT THE TIME I DID THIS I HAD PLENTY OF SAFE DISTANCE BETWEEN US. BUT, THE BRAKES NEVER CAME ON AND I ENDED UP RUNNING INTO THE REAR END OF AN SUV AT APPARENTLY FULL SPEED WITHOUT ANY NOTICEABLE SLOWDOWN. THE BRAKES DID NOT COME ON. THEY DIDN'T GRAB, AND THEY DIDN'T MAKE ANY SCREECHING NOISE AND THERE WERE NO TIRE MARKS ON THE ROAD. ALSO ALL OF THE AIRBAGS DEPLOYED AND THIS WAS A FRONTAL IMPACT, WHICH WAS VERY SURPRISING AND SUFFOCATING. A CLOUD OF DUST FILLED THE CABIN OF THE CAR AND I COULD NOT BREATHE. I WAS LITERALLY SUFFOCATING UNTIL I WAS ABLE TO OPEN THE DOOR AND GET OUT OF THE VEHICLE. I DIDN'T EVEN FEEL THE SEAT BELT TIGHTEN UP BEFORE THE CRASH. THE BRAKES NEVER FELT LIKE THEY CAME ON AT ALL.

*TR *JS

1 Affected Product

2 Associated Documents

Request Research (Services fees apply)

March 19, 2014 NHTSA ID NUMBER: 10573591

Components: STRUCTURE, SERVICE BRAKES, WHEELS

NHTSA ID Number: 10573591

Incident Date March 6, 2014

Consumer Location HOUSTON, TX

Vehicle Identification Number JTDKN3DU8D5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHILE THE CAR WAS GOING DOWN THE RAMP TO THE PARKING BASEMENT, THE BRAKE IN OUR PRIUS DIDN'T FUNCTION EVEN THOUGH THE DRIVER SLAMMED ON IT AND THE CAR CONTINUED TO PICKED UP ACCELERATION. NONE OF THE AIRBAGS DEPLOYED EITHER, AMAZINGLY. THE DRIVER WAS ABLE TO MAKE A RIGHT TURN AND MISSED THE WALL/CONCRETE PILLAR, BUT THE DRIVER HIT A PARKED CAR AND THAT'S WHAT STOPPED THE PRIUS FROM MOVING FURTHER. *TR

1 Affected Product

Request Research (Services fees apply)

January 11, 2016 NHTSA ID NUMBER: 10819439

Components: SERVICE BRAKES

NHTSA ID Number: 10819439

Incident Date December 29, 2015

Consumer Location SHERMAN OAKS, CA

Vehicle Identification Number JTDKN3DU6D1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

I WAS DRIVING HOME IN MY 2013 TOYOTA PRIUS ON TUESDAY, DECEMBER 29, 2015, AT APPROXIMATELY 4:30P.M. WHILE TURNING RIGHT FROM THE STREET ON WHICH I LIVE INTO MY DRIVEWAY, THE CAR, AFTER I APPLIED THE BRAKES, SUDDENLY SURGED FORWARD. IN SPITE OF CONTINUOUSLY PUSHING DOWN ON THE BRAKES, THE CAR WOULD NOT STOP. THE DRIVEWAY SHOWS SKID MARKS FROM MY ATTEMPTS TO STOP THE CAR. THE CAR DID NOT STOP. THE BRAKES FAILED.

THE CAR SHOT FORWARD, CRASHING INTO THE CLOSED WOODEN GARAGE DOOR AND THE WALL TO THE LEFT OF THE GARAGE DOOR. THE GARAGE DOOR BROKE AND ONE HALF OF THE GARAGE DOOR SPLIT AND WAS PUSHED INTO THE GARAGE. THE GARAGE DOOR COLLAPSED ON MY CAR AS WELL AS ITEMS STORED IN THE GARAGE INCLUDING PARTS OF THE GARAGE STRUCTURE AND LARGE SECTIONS OF A STORAGE UNIT, WHICH WAS BOLTED TO THE WALL. APPROXIMATELY 90% OF MY CAR WAS INSIDE THE GARAGE. I TRIED TO EXIT THE CAR THROUGH THE DRIVER' S SIDE BUT THE DOOR WOULD NOT OPEN. I CRAWLED TO THE TRUNK AREA AND COULD NOT FIND A MECHANICAL RELEASE FOR THAT DOOR. FINALLY I FORCED OPENED THE DRIVER' S SIDE REAR DOOR AND EXITED THE CAR THROUGH THE BROKEN WALL.

IF THE BRAKES HAD NOT FAILED THIS WOULD HAVE NOT HAVE HAPPENED. AS A RESULT OF THE BRAKE FAILURE, I HAVE INCURRED SUBSTANTIAL LOSS, INCLUDING THE GARAGE DOOR (A TOTAL LOSS), DAMAGE TO STRUCTURAL SUPPORT TO THE GARAGE WALL, A BUILT-IN GARAGE STORAGE UNIT, CONTENTS STORED IN THE GARAGE AND SUBSTANTIAL DAMAGE TO THE CAR. FORTUNATELY, I DID NOT SUFFER ANY MAJOR PHYSICAL INJURIES, ALTHOUGH FOLLOWING THE COLLISION I EXPERIENCED AND CONTINUE TO EXPERIENCE MUSCLE, JOINT, HIP, NECK AND BACK PAIN AND DISCOMFORT. IN ADDITION, I CONTINUE TO EXPERIENCE EMOTIONAL DISTRESS FROM THIS INCIDENT.

I WANT TOYOTA TO PERFORM A COMPLETE DIAGNOSTIC SAFETY CHECK OF ALL SYSTEMS INCLUDING THE BRAKES AND ANY SOFTWARE THAT CONTROLS THE BRAKING SYSTEM.

1 Affected Product



Request Research (Services fees apply)

May 19, 2014 NHTSA ID NUMBER: 10592400

Components: SERVICE BRAKES, VEHICLE SPEED CONTROL

NHTSA ID Number: 10592400

Incident Date October 25, 2011

Consumer Location Unknown

Vehicle Identification Number JTDMK3DU6C1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

TL * THE CONTACT OWNS A 2013 TOYOTA PRIUS. WHILE DRIVING 40 MPH, THE CONTACT DEPRESSED THE BRAKE PEDAL AND THE VEHICLE ACCELERATED. THE VEHICLE RESUMED TO 40 MPH ONCE THE BRAKE PEDAL WAS DEPRESSED AGAIN. THE CONTACT DEPRESSED THE BRAKE PEDAL AGAIN AND THE VEHICLE ACCELERATED. A CRASH OCCURRED. THERE WERE NO INJURIES AND A POLICE REPORT WAS FILED. THE FAILURE RECURRED ON THREE SEPARATE OCCASIONS. THE MANUFACTURER WAS NOTIFIED. THE VEHICLE WAS TAKEN TO A MECHANIC WHO STATED THAT THERE WAS A DELAY IN THE BRAKING SYSTEM. THE FAILURE MILEAGE WAS 12,000.

1 Affected Product

Request Research (Services fees apply)

October 29, 2016 NHTSA ID NUMBER: 10919990

Components: SERVICE BRAKES

NHTSA ID Number: 10919990

Incident Date October 5, 2016

Consumer Location LINCOLN, CA

Vehicle Identification Number JTDMK3DU0D0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS TRAVELING LESS THAN 25 MPH ON A CITY STREET WHEN THE CAR IN FRONT SUDDENLY STOPPED. I PANIC STOPPED - MOVING MY FOOT OFF THE GAS PEDAL AND I BELIEVE THAT I HIT THE BRAKE PEDAL. THE BRAKES DID NOT APPLY, AND I REAR-ENDED THE CAR IN FRONT. I LEFT NO SKID MARKS. OBVIOUSLY I COULD HAVE NOT ACTUALLY PUSHED THE BRAKE PEDAL, BUT I SINCERELY BELIEVE THAT I DID. THE CAR BRAKES SEEM TO BE FINE, SO IF THE CAR FAILED TO STOP THE PROBLEM HAD TO BE IN THE COMPUTER. *TR

1 Affected Product

Request Research (Services fees apply)

March 28, 2016 NHTSA ID NUMBER: 10851950

Components: AIR BAGS, SERVICE BRAKES

NHTSA ID Number: 10851950

Incident Date March 24, 2016

Consumer Location AUSTIN, TX

Vehicle Identification Number JTDKN3DU1D5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

TL * THE CONTACT OWNS A 2013 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 25 MPH ON A ROADWAY, THE BRAKE PEDAL WAS APPLIED AND MADE AN ABNORMAL NOISE. ANOTHER VEHICLE CRASHED INTO THE FRONT PASSENGER SIDE OF THE CONTACT'S VEHICLE WHILE THE CONTACT WAS MAKING A TURN. WHEN THE BRAKE PEDAL WAS APPLIED, THE VEHICLE SURGED FORWARD AT A HIGH RATE OF SPEED. THE FRONT AND REAR DRIVER SIDE AND THE REAR PASSENGER SIDE CURTAIN AIR BAGS DID NOT DEPLOY. THE FRONT AND REAR PASSENGER SIDE AIR BAGS DEPLOYED. THE VEHICLE WAS TOWED TO A YARD AND THEN TOWED TO A REPAIR SHOP FOR FURTHER INSPECTION BY THE INSURANCE COMPANY. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS WAITING TO DETERMINE IF AN INVESTIGATOR WOULD BE SENT. A POLICE REPORT WAS FILED. THE DRIVER SUSTAINED A HEAD INJURY THAT REQUIRED MEDICAL TREATMENT AND WAS HAVING DIFFICULTY WITH VISIBILITY DUE TO THE IMPACT OF THE

CRASH AND NO AIR BAG DEPLOYMENT. THE APPROXIMATE FAILURE MILEAGE WAS 64,000.

1 Affected Product

Request Research (Services fees apply)

[August 28, 2014](#) NHTSA ID NUMBER: 10629088

Components: ENGINE, FUEL/PROPULSION SYSTEM, SERVICE BRAKES

NHTSA ID Number: 10629088

Incident Date July 27, 2014

Consumer Location EDGEWATER, FL

Vehicle Identification Number JTDKN3DU8D5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

THE RENTED 2013 TOYOTA PRIUS WITH ONE PASSENGER AND THE DRIVER, PULLED INTO A DIAGONAL PARKING SPACE IN FRONT OF A STRIP MALL STORE. TRAVELING AT MAYBE 5 MPH TO PARK, THE CAR'S BRAKE PEDAL GAVE WAY AND HIT THE FLOOR FLAT, PROVIDING NO BRAKING AT ALL. THE CAR KEPT ROLLING TOWARD THE CORNER OF THE BRICK BUILDING. THE CAR THEN SUDDENLY SURGED AHEAD, SMASHING INTO THE CORNER OF THE ENTRY TO THE BRICK BUILDING AT SUCH A SUDDEN FORCE THAT THE DOORS TO THE BUILDING WERE WEDGED SHUT. AFTER EMERGENCY VEHICLE TOOK THE DRIVER AND PASSENGER TO THE HOSPITAL, THE POLICEMAN ON THE JOB, AS WELL AS THE WRECKER SERVICE THAT CAME TO EXTRACT THE VEHICLE, COULD NOT MOVE THE CAR BECAUSE THERE WERE NO BRAKES, AS STATED IN THE POLICE REPORT. THE WRECKER DRIVER COULD NOT LOAD THE VEHICLE TO TOW USING THE CAR'S POWER BECAUSE THERE WERE NO BRAKES. NO AIRBAGS DEPLOYED, BUT THE CONDITION OF THE CORNER SHOWS DAMAGE THAT A VEHICLE MOVING FASTER THAN 5 MPH WOULD INCUR. THE POLICEMAN CAME TO THE HOSPITAL TO INFORM THE DRIVER THAT THERE INDEED WERE NO BRAKES ON THE CAR AND THE DRIVER WAS NOT AT FAULT - THE VEHICLE'S BRAKING AND ACCELERATION SYSTEMS HAD FAILED.

1 Affected Product

Request Research (Services fees apply)

April 14, 2016 NHTSA ID NUMBER: 10855586

Components: SERVICE BRAKES

NHTSA ID Number: 10855586

Incident Date April 14, 2016

Consumer Location AUSTIN, TX

Vehicle Identification Number N/A

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHEN THE DRIVER HAS TO SLAM ON THE BRAKES REALLY QUICKLY THE CAR DOES NOT SLOWDOWN AT ALL. THE SKID LIGHT COMES ON THE DASH BOARD, BUT OTHERWISE THE CAR DOES NOT STOP. THIS HAPPENS EVEN ON A DRY SURFACE, WITH NO MOISTURE ON THE SURFACE, AT SPEEDS AS LOW AS 20-30 MILES PER HOUR. IT ALMOST ALWAYS DOES IT. IF THE DRIVER LIGHTLY TAP THE BREAKS, THEN THE CAR WILL DECELERATE, BUT NOT IF THE DRIVER HAS TO ABRUPTLY STOPPED. THIS IS QUILT A PROBLEM GIVEN THAT SOMETIMES YOU NEED THE CAR TO STOP SUDDENLY IT IT SIMPLY WON'T AT SPEEDS OF 20 MORE. THE CAR JUST STARTS TO SKID. IT WILL NOT STOP OR GAIN TRACTION WITH THE SURFACE THAT IT IS ON. THIS MEANS THAT IN A SITUATION WHERE THE DRIVER NEEDS TO HIT THE BREAKS ALL THE WAY DOWN, THE CAR STILL WON'T STOP. THIS PROBLEM IS MUCH WORSE IF ON WET OR NEGATIVE SLOPING ROADS. HOWEVER, IT CAN HAPPEN EVEN ON COMPLETE DRY SURFACE.

1 Affected Product

Request Research (Services fees apply)

2012 MODEL YEAR PRIUS

October 30, 2013 NHTSA ID NUMBER: 10550179

Components: SERVICE BRAKES, HYDRAULIC

NHTSA ID Number: 10550179

Incident Date October 30, 2013

Consumer Location MINNETONKA, MN

Vehicle Identification Number N/A

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

THE BRAKE DOEN'T WORK WHEN I WAS DRIVING OUT OF THE HIGHWAY. I PRESSED HARD OF THE BRAKE AND CANNOT STOP THE CAR. AND I CRUSHED INTO A BIG TRUCK. THE CAR CRUSHED ONCE WITH THE TRUCK AND THE MOMENTUM MADE THE CAR TO HIT THE TRAFFIC LIGHT POLE AGAIN. TERRIBLE. *TR

1 Affected Product

Request Research (Services fees apply)

June 18, 2018 NHTSA ID NUMBER: 11102264

Components: SERVICE BRAKES

NHTSA ID Number: 11102264

Incident Date June 16, 2018

Consumer Location WILMINGTON, NC

Vehicle Identification Number JTDZN3EU2C3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHILE PULLING INTO A PARKING SPACE (SPEED LESS THAN 5 MPH) AND APPLYING THE BRAKES THE PEDAL WENT TO THE FLOOR AND THE CAR SEEMED TO SPEED UP. THE CAR JUMPED THE CURB AND STRUCK A TREE. A GOOD SAMARITAN ASSISTED AND ACTUALLY GOT IN THE CAR AND FOUND THE BRAKE PEDAL WENT TO THE FLOOR. SHORTLY AFTER THE ACCIDENT THE BRAKES RETURNED TO NORMAL OPERATION. THIS IS THE SECOND TIME THAT THE CAR HAS EXPERIENCED SIMILAR PROBLEMS. IN 2014 WHILE PULLING INTO THE DRIVEWAY THE BRAKE PEDAL WENT TO THE FLOOR AND STRUCK THE HOUSE. SHORTLY AFTER THE BRAKES RETURNED TO NORMAL OPERATIONS. TOYOTA WAS NOTIFIED AND INSPECTED THE CAR'S COMPUTER AND BRAKING SYSTEM PER CASE NUMBER 1410012557. AFTER THE INSPECTION TOYOTA SAID THAT THERE WERE NO BRAKE ISSUES FOUND WITH THE CAR AND STATED THAT IT WAS SAFE TO DRIVE. OBVIOUSLY THERE IS AN ISSUE WITH THE BRAKING SYSTEM IN THESE CARS.

1 Affected Product

Request Research (Services fees apply)

November 7, 2017 NHTSA ID NUMBER: 11044156

Components: SERVICE BRAKES

NHTSA ID Number: 11044156

Incident Date November 4, 2017

Consumer Location BENSALEM, PA

Vehicle Identification Number JTDZN3EU2C3****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

NOVEMBER 4, 2017 - CAR WAS PARKED IN OUR DRIVEWAY. PUT THE CAR IN REVERSE TO BACK OUT OF OUR DRIVEWAY. THE BRAKES FAILED. NO MATTER HOW MANY TIMES THE BRAKE PEDAL WAS REPEATEDLY PUSHED DOWN, THE CAR JUST WOULD NOT STOP. IT ACTUALLY FELT LIKE THE CAR WAS ACCELERATING!

THE CAR RAN OVER OUR MAILBOX AT THE END OF OUR DRIVEWAY. THE MAILBOX GOT DRAGGED UNDER THE CAR AND THE CAR ROLLED OUT ONTO THE STREET. FINALLY, WE PUSHED IN THE POWER BUTTON AND THAT WAS HOW WE WERE ABLE TO GET THE CAR TO STOP.

OUR MAILBOX GOT TOTALED AND DAMAGE WAS DONE TO THE UNDERCARRIAGE OF OUR CAR, AS THERE IS TWISTED METAL HANGING DOWN SCRAPING THE GROUND. THE BRAKES STARTED TO WORK AGAIN A FEW MINUTES LATER, AS I WAS ABLE TO PULL IT BACK INTO THE DRIVEWAY OFF OF THE STREET.

ON SEPTEMBER 19, 2017 – CAR WAS PARKED IN A PARKING LOT. WHEN REVERSING OUT OF THE PARKING SPACE, THE BRAKES DID NOT WORK. AFTER REPEATEDLY PUMPING THE BRAKES, THEY FINALLY ENGAGED JUST BEFORE IT HIT A CAR PARKED BEHIND US. WE THOUGHT THIS WAS A FREAK ONE-TYPE EVENT, SO WE DIDN'T REPORT IT.

1 Affected Product

Request Research (Services fees apply)

July 24, 2014 NHTSA ID NUMBER: 10616134

Components: STRUCTURE, STEERING, SERVICE BRAKES

NHTSA ID Number: 10616134

Incident Date June 17, 2014

Consumer Location NEWPORT BEACH, CA

Vehicle Identification Number JTDKN3DU3C5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS DRIVING ON MY RESIDENTIAL STREET AND STEPPED ON THE BRAKE TO SLOW DOWN TO MAKE A LEFT TURN INTO MY DRIVEWAY. THE CAR FAILED TO SLOW DOWN OR STOP, AND INSTEAD WENT OVER THE CURB, VEERING TO THE RIGHT AND SIDE SWIPED THE LEFT SIDE OF MY NEIGHBOR'S CAR, NARROWLY MISSING HIS GARAGE. THE CAR THEN SIDE SWIPED A TREE ON MY LEFT (ON PROPERTY BETWEEN MY AND NEIGHBOR'S PROPERTY.) THE FRONT END OF THE CAR CRASHED INTO A TREE, SAVING ME FROM ROLLING ABOUT 900 FEET TO THE STREET BELOW. THE ENTIRE TIME OF THIS INCIDENT THE BRAKES NEVER ENGAGED (PEDAL WAS DOWN TO FLOOR) AND I FRANTICALLY TRIED TO STEER TO AVOID HITTING ANYTHING. A WITNESS, STANDING ON THE STREET, CONFIRMED MY BRAKE LIGHTS WERE ON. CAR WAS SERVICED BY TOYOTA (WORLD CLASS INSPECTION) 15 DAYS BEFORE THE INCIDENT.

INSPECTION REPORT INDICATED BRAKE FLUID LEVEL AND BRAKE LINING WERE "CHECKED AND OK." AFTER THE INCIDENT THE CAR WAS TOWED TO A REPAIR SITE WHERE THE OPERATOR DEMONSTRATED TO ME THAT THE BRAKES WERE NONEXISTENT AND THE BRAKE FLUID LEVEL WAS STILL APPROPRIATE. CAR WAS DEEMED TOTALED. *TR

1 Affected Product

Request Research (Services fees apply)

June 21, 2016 NHTSA ID NUMBER: 10875625

Components: SERVICE BRAKES

NHTSA ID Number: 10875625

Incident Date May 24, 2016

Consumer Location SMITHTOWN, NY

Vehicle Identification Number JTDKN3DU8A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

TL * THE CONTACT OWNS A 2012 TOYOTA PRIUS. WHILE DRIVING 20 MPH, THE BRAKE PEDAL WAS DEPRESSED, BUT FAILED TO ENGAGE. AS A RESULT, THE CONTACT'S VEHICLE CRASHED INTO THE REAR OF ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE AWAY FROM THE CRASH SCENE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT STATED THAT THE FAILURE RECURRED INTERMITTENTLY. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 135,000.

1 Affected Product

Request Research (Services fees apply)

April 24, 2014 NHTSA ID NUMBER: 10584723

Components: SERVICE BRAKES

NHTSA ID Number: 10584723

Incident Date April 21, 2014

Consumer Location CAMPBELL, CA

Vehicle Identification Number JTDKN3DUXC0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

I WAS TRAVELING ABOUT 20 MILES AN HOUR DURING TRAFFIC HOUR WHEN I SAW THE CAR STOPPED IN FRONT OF ME. I HAD AT LEAST 4 CAR DISTANCE WHEN I APPLIED BRAKES. NORMALLY, I CAN FEEL THE SEAT BELT TIGHTEN, CARS JERKING OR SHAKE DUE TO ANTI-LOCK BRAKE WHEN YOU STEP ON THE BRAKE HARD. BUT THIS TIME, I DID NOT FEEL THE CAR SLOW DOWN WHEN I STEPPED ON BRAKE ALL THE WAY DOWN, IT CONTINUE TO CRUISE A LITTLE BEFORE IT SLOW DOWN, BUT BY THEN, I HAVE ALREADY HIT THE CAR IN FRONT OF ME.

THIS CAR WAS SERVICED REGULARLY, DURING MY LAST VISIT 3 WEEKS AGO, I WAS NOTIFIED THAT MY CAR IS ON THE RECALL LIST FOR SOFTWARE UPDATE. *TR

1 Affected Product

Request Research (Services fees apply)

August 18, 2015 NHTSA ID NUMBER: 10749388

Components: SERVICE BRAKES

NHTSA ID Number: 10749388

Incident Date August 14, 2015

Consumer Location BETHLEHEM, PA

Vehicle Identification Number JTDKN3DU2C1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

VEHICLE HAD LITTLE OR NO BRAKING POWER IN A PANIC STOP SITUATION. THIS WAS LIKELY CAUSE BY A DELAY SWITCHING FROM REGENERATIVE BRAKING TO MECHANICAL BRAKES.

1 Affected Product

Request Research (Services fees apply)

April 11, 2014 NHTSA ID NUMBER: 10579128

Components: SERVICE BRAKES, AIR BAGS

NHTSA ID Number: 10579128

Incident Date March 29, 2014

Consumer Location PHOENIX, AZ

Vehicle Identification Number N/A

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

CAR IN FRONT SLOWED THEN STOPPED QUICKLY AS THE CAR AHEAD OF IT ATTEMPTED TO USE THE MIDDLE LANE IMPROPERLY (NOT A TURN LANE AT THAT TIME), NOT MOVING FULLY NOR QUICKLY INTO THE LANE. CAR IN FRONT STOPPED. APPLIED BRAKES IMMEDIATELY TO THE PRIUS C TO SLOW, THEN ADDED ONE RAPID PUMP, AND ULTIMATELY PUSHED THE PEDAL TO THE FLOOR. THE PRIUS DID LITTLE MORE THAN SLOW (WITHOUT EVEN A JOLT FROM THE FIRM APPLICATION OF THE BRAKES), CAUSING A CRASH INTO THE REAR OF THE CAR IN FRONT AND SIGNIFICANT DAMAGE TO THE ENTIRE FRONT END. NO AIRBAG DEPLOYMENT. *JS

1 Affected Product

Request Research (Services fees apply)

August 12, 2017 NHTSA ID NUMBER: 11014797

Components: STRUCTURE, SERVICE BRAKES, ELECTRONIC STABILITY CONTROL

NHTSA ID Number: 11014797

Incident Date July 28, 2017

Consumer Location FREDERICA, DE

Vehicle Identification Number JTDKN3DU7C5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

ON JULY 28, 2017, I WAS DRIVING ALONG WITH MY THREE CHILDREN. I PULLED INTO A DRIVEWAY TO PARK MY VEHICLE BEHIND A PARKED VEHICLE. THERE WAS APPROXIMATELY A 2 FOOT SPAN BETWEEN THE BACK OF THE VEHICLE AND THE FRONT OF MY 2012 TOYOTA PRIUS. TO THE RIGHT OF THE PARKED VEHICLE WAS A PARKED TRUCK. BEING THAT I WAS PULLING INTO A SPACE TO PARK MY VEHICLE, I WAS TRAVELING EXTREMELY SLOWLY. I BEGAN TO PRESS ON MY BRAKE TO PARK THE VEHICLE AND INSTANTLY KNEW THERE WAS A PROBLEM. UPON DEPRESSING THE BRAKE, SEVERAL LIGHTS BEGAN TO FLASH WITHIN THE DASH TO INCLUDE BUT NOT LIMITED TO THE ABS, WARNING LIGHT, AND THE LIGHT WITH VEHICLE SWERVE LINES. OTHER LIGHTS WERE ALSO FLASHING, BUT I DO NOT RECALL EACH ONE. THE BRAKE PAD INSTANTLY WENT STRAIGHT TO THE FLOOR WITH NO PRESSURE. THE VEHICLE WOULD NOT STOP AND CONTINUED TO TRAVEL FORWARD WITH ACCELERATION. TO AVOID HITTING THE VEHICLE IN FRONT OF ME I BEGAN TO TURN MY WHEEL TO THE RIGHT. THE VEHICLE CONTINUED TO ACCELERATE AND CAME INTO CONTACT WITH THE TRUCK THAT WAS TO MY FRONT-RIGHT. MY PRIUS FAILED TO SLOW OR STOP. IT CONTINUED TO ACCELERATE AND BEGAN PUSHING THE TRUCK UP THE DRIVEWAY AND INTO THE METAL GARAGE DOOR WITH THE BRAKE PEDAL BEING DEPRESSED THE ENTIRE TIME. EVENTUALLY, THE CAR CAME TO A STOP AND THE LIGHTS CONTINUED TO FLASH PRIOR, DURING, AND AFTER THE INCIDENT. AFTER THE CAR WAS TOWED TREAD WHEEL MARKS WERE FOUND ON THE DRIVEWAY WHERE THE WHEELS SPUN AND LEFT AN IMPRINT IN THE ASPHALT. I AND MY CHILDREN WERE UNINJURED HOWEVER, THE INCIDENT WAS INCREDIBLY TRAUMATIC. THE VEHICLE WAS DEEMED A TOTAL LOSS BY MY INSURANCE COMPANY AND

AS OF YET TO BE PROCESSED FOR DIAGNOSTIC TESTING BY TOYOTA. THE TOYOTA CARE SERVICE WAS INFORMED OF THE ACCIDENT. TOYOTA BELIEVES IT TO BE ASSOCIATED WITH THE INTELLIGENCE COMPONENT OF THE VEHICLE, HOWEVER DETERMINATION IS CURRENTLY UNKNOWN UNTIL DIAGNOSTIC IS PERFORMED.

1 Affected Product

Request Research (Services fees apply)

2011 MODEL YEAR PRIUS

February 14, 2013 NHTSA ID NUMBER: 10498096

Components: SERVICE BRAKES, SEATS, AIR BAGS

NHTSA ID Number: 10498096

Incident Date February 10, 2013

Consumer Location KIRKLAND, WA

Vehicle Identification Number JTDKN3DU2B0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES2

DEATHS0

I AM AN EXCELLENT DRIVER. I PURCHASED THIS PRIUS IN THE SUMMER OF 2011. WE (MY WIFE AND YOUNG DAUGHTER) WERE PROCEEDING ON JUANITA DRIVE N.E. IN KIRKLAND, WA. MY WIFE AND I AGREE THAT OUR SPEED WAS APPROXIMATELY 30-33 MPH AND THAT THERE WERE APPROXIMATELY 3+ CAR LENGTHS BETWEEN US AND THE VEHICLE IN FRONT OF US. THE WEATHER WAS DRY AND SUNNY. SUDDENLY, A VEHICLE THREE VEHICLES AHEAD OF US STOPPED TO MAKE A LEFT TURN, AND THE TWO VEHICLES BEHIND IT WERE ABLE TO STOP. I IMMEDIATELY APPLIED MY BRAKES TO THE FLOOR AS SOON AS I OBSERVED THE STOPPED VEHICLE AHEAD. I FELT NO RESPONSE - NO GRIPPING OF THE BRAKES OR GRIPPING OF THE WHEELS TO THE ROAD, NO SQUEALING, NO SKIDDING, NO SENSE OF THE BRAKES SLOWING THE VEHICLE IN THE THREE SECONDS I APPLIED THEM. DUE TO VEHICLES IN THE

OPPOSING LANE, A NARROW ROAD AND NO SHOULDER (A DITCH WITH TELEPHONE POLES ON THE RIGHT), I WAS FORCED TO DESIGN THE LEAST HARMFUL IMPACT - MY FRONT RIGHT CORNER TO THE REAR LEFT CORNER OF THE VEHICLE IN FRONT. THE IMPACT TORE OPEN THE RIGHT FRONT OF THE VEHICLE, SHATTERING THE WINDSHIELD NEXT TO MY WIFE AND CAUSING HER LEGS TO FLY UP AND STRIKE THE DASHBOARD, INJURING HER LEGS IN SEVERAL PLACES. HER AIRBAG DID NOT DEPLOY. MY 7-YEAR-OLD WAS IN HER CAR SEAT IN THE BACK SEAT. THE LARGER SPLIT BACK WAS BEHIND HER. THE BACK BECAME UNHINGED AT IMPACT AND FLIPPED FORWARD, FORCING MY DAUGHTER'S UPPER BODY FORWARD. SHE SUSTAINED MINOR FACIAL INJURIES. WHILE IT IS POSSIBLE THAT THE AIRBAG NON-DEPLOYMENT WAS APPROPRIATE (I AM NOT CERTAIN OF THIS), THERE IS NO QUESTION THAT THE BRAKING WAS SOFT, SQUISHY, NON-EXISTENT, AND THE BACK SEAT SHOULD NOT HAVE BECOME UNHINGED. *TR

1 Affected Product

Request Research (Services fees apply)

July 11, 2018 NHTSA ID NUMBER: 11110691

Components: SERVICE BRAKES

NHTSA ID Number: 11110691

Incident Date September 12, 2013

Consumer Location WAYNE, NJ

Vehicle Identification Number JTDKN3DU9B1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

MY BRAKES CONSISTENTLY LOCK AND THE CAR LUNGES FORWARD WHEN I HIT A POTHOLE WHILE BRAKING. THIS CAUSED A CRASH WHEN THE CAR WAS ONLY A COUPLE YEARS OLD WHEN THE BRAKES FAILED TO STOP THE VEHICLE AND IT LUNGED FORWARD INTO THE BACK OF A CAR. THIS IS EXTREMELY DANGEROUS AND I'VE SEEN THIS COMMENT OFTEN WITH THIS VEHICLE. I DON'T UNDERSTAND WHY TOYOTA HAS NOT ADDRESSED THIS ISSUE.

1 Affected Product

Request Research (Services fees apply)

June 16, 2014 NHTSA ID NUMBER: 10598545

Components: STRUCTURE, SERVICE BRAKES

NHTSA ID Number: 10598545

Incident Date March 27, 2014

Consumer Location ANACORTES, WA

Vehicle Identification Number JTDKN3DU1B1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHILE PULLING INTO A PARKING SLOT IN A PARKING LOT, WHICH WAS ON A SLOPE, I APPLIED THE FOOT BRAKE WITHOUT ANY RESPONSE WHATSOEVER. THE VEHICLE GAINED ENOUGH SPEED TO JUMP THE SMALL STOP-CURB AND HIT A CONCRETE WALL NEXT TO IT. THE DAMAGE TO THE FRONT OF THE CAR WAS JUST OVER \$4000. I THOUGHT I HAD MISSED THE PEDAL. ON JUNE 12TH AND 15TH, I HAD TWO MORE INCIDENTS OF THE BRAKE PEDAL GOING ALL THE WAY TO THE FLOOR WHILE EITHER AT SLOW SPEED OR STOPPED. MY DEALER SAYS IT WAS A PROBLEM ON THE 2010, BUT HE HAS NOT SEEN IT ON A 2011. MY WIFE NOW REFUSES TO DRIVE THE CAR. *TR

1 Affected Product

Request Research (Services fees apply)

October 12, 2013 NHTSA ID NUMBER: 10547701

Components: SERVICE BRAKES

NHTSA ID Number: 10547701

Incident Date October 10, 2013

Consumer Location KETTERING, OH

Vehicle Identification Number JTDMK3DUXB0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

LOVE MY PRIUS UNTIL I STARTED TO BECOME SCARED DAILY BY THE UNSAFE DRIVING CONDITIONS DUE TO THE CAR'S TENDENCY TO LURCH FORWARD WHILE BRAKING OVER BUMPY GROUND OR POTHOLES WHEN COMING TO A STOP OR SLOWING DOWN TO TURN. IT'S RATHER STARTLING AND FORTUNATELY HAS NOT CAUSED AN ACCIDENT YET FOR NO OTHER CAR HAS BEEN AROUND WHEN THIS HAPPENS. A DIFFERENT STORY WITH THE OTHER MORE SERIOUS ISSUE WITH THE BRAKING SYSTEM WHEN NEEDING TO COME TO AN IMMEDIATE STOP DUE TO SUDDEN STOPPING OF THE CAR IN FRONT. ABOUT A MONTH AGO, I EXPERIENCED THE "NO BRAKE" ISSUE WHEN SUDDENLY NEEDING TO PRESS HARD ON THE BRAKE FOR A STOPPED CAR IN FRONT OF ME. I HAD PLENTY OF DISTANCE FOR STOPPING BUT BECAUSE OF THE "NO BRAKE" ISSUE HAD TO STEER OFF TO THE SIDE TO MISS THE CAR. SHOCKED AND CONFUSED AT WHAT HAPPENED, THOUGHT MAYBE I DID SOMETHING WRONG BY NOT PUMPING THE BRAKE. THEN TWO DAYS AGO, I WAS SITTING AT A RED LIGHT WHEN IT TURNED GREEN, TRAFFIC STARTED MOVING BUT THEN SUDDENLY STOPPED FOR AN EMERGENCY VEHICLE TO GO THROUGH THE INTERCEPTION. I PRESSED ON THE BRAKE HARD AND JUST KEPT MOVING RIGHT INTO THE REAR OF THE TRUCK IN FRONT. I NOW HAVE ABOUT \$1,800 OF DAMAGES FOR THE TRUCK (NO DAMAGE CAUSED TO IT) HAD AN HITCH WHICH PUNCTURED MY BUMPER AND BENT THE AIR CONDENSER. I HAVE DECIDED NOT TO FIX IT FOR IT COULD HAPPEN AGAIN. WHEN I DECIDE WHAT'S MY NEXT SAFE CAR TO PURCHASE, I WILL HAVE IT FIXED AND TRADE IT IN FOR IT AS SOON AS POSSIBLE FOR I'M NOW SCARED TO DRIVE IT. THE DEALERSHIP REPLY TO MY CONCERN IS THE SAME AS WITH EVERYONE ELSE'S COMPLAINT AND REVIEW I HAVE READ, THIS IS HOW THE BRAKE SYSTEM WORKS AND NO ERROR. THEY DO NOT WANT TO TAKE RESPONSIBILITY OF THIS FAULTY BRAKE SYSTEM WHICH CREATES UNSAFE DRIVING CONDITIONS. FORTUNATELY IT WAS A TRUCK IN FRONT OF ME THIS TIME. BUT WHAT IF IT'S A PERSON WALKING ACROSS THE ROAD IN FRONT OF ME NEXT TIME?? *TR

1 Affected Product



Request Research (Services fees apply)

September 19, 2014 NHTSA ID NUMBER: 10637465

Components: SERVICE BRAKES, STRUCTURE

NHTSA ID Number: 10637465

Incident Date July 23, 2014

Consumer Location SKOKIE, IL

Vehicle Identification Number JTDKN3DU9B0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

THE PRIUS FAILED TO STOP WHEN BRAKES WERE APPLIED; INSTEAD THE CAR DID A LURCH WHEN THE BRAKES WERE APPLIED AND THEN ACCELERATED FORWARD CAUSING A 4 CAR COLLISION; LUCKILY NO ONE WAS INJURED. MADE TOYOTA AWARE OF THE PROBLEM, WHEN THEY INVESTIGATED THEY OF COURSE FOUND NOTHING WRONG WITH THE VEHICLE'S BRAKE SYSTEM.
*TR

1 Affected Product

Request Research (Services fees apply)

[August 24, 2016 NHTSA ID NUMBER: 10898350](#)

Components: SERVICE BRAKES

NHTSA ID Number: 10898350

Incident Date April 1, 2013

Consumer Location WAYNE, NJ

Vehicle Identification Number N/A

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

WHEN THE BRAKES ARE PRESSED, IF YOU HIT A BUMP OR POTHOLE, THE BRAKES LOCK AND THE CAR HYDROPLANES FORWARD. I HIT THE BACK OF SOMEONE BECAUSE OF THIS DEFECT.

1 Affected Product

Request Research (Services fees apply)

July 22, 2016 NHTSA ID NUMBER: 10887699

Components: SERVICE BRAKES

NHTSA ID Number: 10887699

Incident Date July 20, 2016

Consumer Location NOKESVILLE, VA

Vehicle Identification Number JTDKN3DU8B1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

CAR WAS IN MOTION ABOUT 20MPH. WHEN BRAKES WAS APPLIED, THE CAR FAILED TO SLOW DOWN BUT INSTEAD QUICKLY ACCELERATED. CONTINUOUSLY APPLYING THE BRAKES DID NOTHING. CAR CAME TO A STOP APPLY RUNNING INTO ANOTHER CAR.

1 Affected Product

Request Research (Services fees apply)

2010 MODEL YEAR PRIUS

July 6, 2016 NHTSA ID NUMBER: 10882945

Components: SERVICE BRAKES, AIR BAGS

NHTSA ID Number: 10882945

Incident Date May 17, 2016

Consumer Location BROOKLINE, MA

Vehicle Identification Number JTDKN3DU7A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

TL* THE CONTACT OWNED A 2010 TOYOTA PRIUS. WHILE DRIVING 45 MPH, THE ANTI-LOCK BRAKES INDEPENDENTLY ENGAGED AND THE POWER STEERING AND BRAKES FAILED WITHOUT WARNING. AS A RESULT, THE CONTACT VEERED OFF THE ROAD AND ROLLED OVER SEVERAL TIMES. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED A CONCUSSION, FRACTURED RIBS, AND SEVERAL LACERATIONS THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO A SALVAGE YARD WHERE IT WAS DEEMED DESTROYED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 48,000.

1 Affected Product

Request Research (Services fees apply)

May 25, 2016 **NHTSA ID NUMBER:** 10870866

Components: SERVICE BRAKES, ELECTRICAL SYSTEM, VEHICLE SPEED CONTROL

NHTSA ID Number: 10870866

Incident Date May 25, 2016

Consumer Location HENDERSON, NV

Vehicle Identification Number JTDKN3DU3A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES2

DEATHS0

ON 05/25/2016 AT ABOUT 9AM, WHILE IN MOTION AT A RATE OF SPEED APPROX 25 MPH ON A STREET DURING CONSTRUCTION (DON'T KNOW IF THE BUMPY ROAD HAD ANYTHING TO DO WITH IT), THE CHANGE OIL SOON LIGHT APPEARED AND SECONDS LATER ALL THE LIGHTS ON THE DASH CAME ON WITH THE MESSAGE TO CHECK THE "CHECK HYBRID SYSTEM" . I TRIED TO STOP THE VEHICLE AND IT KEPT ACCELERATING. I PRESSED ON THE BREAKS REALLY HARD AND THE TRACTION CONTROL LIGHT KEPT FLASHING ON AND OFF LIKE CRAZY BUT IT BARELY HAD ANY IMPACT. ALTHOUGH THE VEHICLE SLOWED, IT DID NOT COME TO A FULL STOP. I ENDED UP HITTING THE VEHICLE IN FRONT OF ME. THANK GOD IT WAS A TRUCK AND AS ABLE TO STOP THE CAR FROM MOVING FURTHER OR I COULD OF ENDED UP IN THE MIDDLE OF AN INTERSECTION. AFTER THE COLLISION, THE CAR WOULD NOT STOP ALTHOUGH THE PARK BUTTON WAS PRESSED AND LIGHT WAS ON. I EVEN TRIED TURNING OFF THE VEHICLE AND THE VEHICLE STAYED ON AND IN DRIVE. I ENDED UP IN THE HOSPITAL AND DON'T KNOW HOW IT EVENTUALLY GOT TURNED OFF BUT THAT WAS VERY FRIGHTENING. I HAD MY CHILDREN IN THE CAR. ON IMPACT, THE SEAT BELTS DID NOT EVEN TIGHTEN.

1 Affected Product



Request Research (Services fees apply)

February 19, 2018 [NHTSA ID NUMBER: 11073636](#)

Components: SERVICE BRAKES

NHTSA ID Number: 11073636

Incident Date February 12, 2018

Consumer Location BALTIMORE, MD

Vehicle Identification Number JTDKN3DU9A5****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

ABS LIGHT STAYS ON, I HAVE NO BRAKES WHEN EMERGENCY BRAKING, THERE WAS A TOYOTA PRIUS RECALL ON BRAKE MASTER CYLINDER AND BOOSTER PUMP BUT TOYOTA SAID IT WAS NOT FOR MY VEHICLE. MY PROBLEM IS EXACTLY THE SAME PROBLEM AS OTHER PRIUS BRAKE RECALLS BUT TOYOTA WILL NOT COVER IT. LESS THEN 65,000 MILES ON THE CAR . HOW CAN A MASTER CYL BE BAD BY NOW, THEY USUALLY LAST OVER 100,000 MILES. VERY UNSAFE , AND MAY KILL SOMEONE. THIS SHOULD BE COVERED BY TOYOTA WITH ALL THE OTHER BRAKE RECALL PROBLEMS WITH THIS YEAR AND MODEL. I HAD TO SLAM ON MY BRAKES BUT MY CAR WOULD NOT STOP CAUSING ME TO RUN INTO A WALL AT THE BALTIMORE HARBOR TUNNEL. THIS IS A RECALL AND LETTERS WERE SENT OUT BY TOYOTA ABOUT THIS FAULTY BRAKING BUT NOW TOYOTA WILL NOT HONOR THE RECALL

1 Affected Product



Request Research (Services fees apply)

October 19, 2017 NHTSA ID NUMBER: 11034572

Components: SERVICE BRAKES

NHTSA ID Number: 11034572

Incident Date October 17, 2017

Consumer Location LA MESA, CA

Vehicle Identification Number JTDKN3DU8A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES1

DEATHS0

THE BRAKES SEEM TO DISENGAGE FOR A SECOND AT RANDOM TIMES WHILE PRESSING ON THEM IN A NORMAL MANOR. I DRIVE EVERY DAY ABUT 20 MILES AND THIS SEEMS TO HAPPEN ABOUT ONCE A MONTH. I DIDN'T THINK MUCH OF IT UNTIL A FEW DAYS AGO WHEN I HAD TO SLAM ON MY BREAKS TO TRY AND AVOID AN ACCIDENT. DURING THAT INCIDENT THEY DISENGAGED FOR A SECOND AGAIN. THIS WAS A SECOND TOO LONG AND I WAS UNABLE TO AVOID A COLLISION. I LOOKED THIS UP AFTER MY ACCIDENT AND I SURPRISINGLY SAW SIMILAR REPORTS ON GOOGLE FOR MY CAR. BUT IT LOOKS LIKE TOYOTA IS SAYING THAT IT DOESN'T AFFECT MY VIN NUMBER? I'M HERE TO SAY THAT IT DOES.

1 Affected Product

Request Research (Services fees apply)

May 25, 2016 NHTSA ID NUMBER: 10870890

Components: SERVICE BRAKES

NHTSA ID Number: 10870890

Incident Date October 8, 2014

Consumer Location RIVERSIDE, CA

Vehicle Identification Number JTDKN3DU6A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

ONCOMING CAR STOPPED AT TRAFFIC LIGHT WHILE I WAS PROCEEDING STRAIGHT IN THE OPPOSITE DIRECTION. THE ONCOMING CAR THEN MADE A LEFT TURN ACROSS THE ROAD IN FRONT OF ME. I STARTED A TURN TO THE RIGHT ASSUMING THAT THE OTHER CAR WOULD SEE ME AND STOP. AT THE SAME TIME I HIT MY BRAKES. MY CAR SEEMED VERY SLOW TO DECELERATE. I NOW REALIZE THAT CAR BRAKES CAN GIVE MUCH MORE SIGNIFICANT STOPPING. AT THE TIME, BECAUSE OF MY TRAINING AS MILITARY AND AIRLINE PILOT, I STAYED ON THE BRAKES AND DID NOT PUMP THEM. IN RETROSPECT, PUMPING THE BRAKES MIGHT HAVE GOTTEN THEM TO WORK. THE ANTI-SKID SYSTEM SEEMED TO BE INEFFECTIVE. I STRUCK THE OTHER CAR AT ITS RIGHT FRONT WHEEL. MY AIRBAG WORKED WONDERFULLY, BUT MY CAR WAS TOTALED. AS NO PERSON WAS HURT, THE POLICE WERE UNINTERESTED. THE ACCIDENT IS ON FILE WITH RIVERSIDE COUNTY SHERIFF'S OFFICE AS FILE# MV142810251. THE DATE WAS 10-8-2014.

1 Affected Product

Request Research (Services fees apply)

December 1, 2016 NHTSA ID NUMBER: 10929397

Components: SERVICE BRAKES

NHTSA ID Number: 10929397

Incident Date November 30, 2016

Consumer Location PENGILLY, MN

Vehicle Identification Number JTDKN3DU7A1****

Summary of Complaint

CRASHYes

FIRENo

INJURIES0

DEATHS0

COMPLETE BRAKE FAILURE WHEN STOPPING FOR STOPLIGHT ON HWY 53/MIDWAY ROAD. RESULTING IN 3 CAR ACCIDENT. THIS WAS THE SECOND BRAKE FAILURE.

THE FIRST COMPLETE BRAKE FAILURE HAPPENED WHEN BACKING OUT OF PARKING SPACE AT WORK LOCATION. BRAKES WERE PRESSED , CAR KEPT BACKING UP HITTING A PARKED CAR BEHIND US.

AFTER THE FIRST FAILURE THE LOCAL TOYOTA DEALERSHIP DROVE THE CAR AND ALSO EXPERIENCED TOTAL BRAKE LOSS AFTER DRIVING IT FOR A BIT. THE TOYOTA DEALERSHIP REPLACE THE BRAKE CYLINDER ASSEMBLY. *TR

1 Affected Product

Request Research (Services fees apply)

June 27, 2018 NHTSA ID NUMBER: 11104163

Components: AIR BAGS, STRUCTURE, SERVICE BRAKES

NHTSA ID Number: 11104163

Incident Date June 21, 2018

Consumer Location MORRO BAY, CA

Vehicle Identification Number JTDKN3DU8A0****

Summary of Complaint

CRASHYes

FIRENo

INJURIES4

DEATHS0

I WAS ON THE FREEWAY IN TRAFFIC, GOING 60 MPH. THERE WAS ROAD CONSTRUCTION COMING UP AHEAD. I DEPRESSED THE BRAKE PEDAL AND NOTHING HAPPENED. THE CAR DIDN'T SLOW DOWN AT ALL AND I CRASHED INTO ANOTHER VEHICLE. MY CAR WAS MANUFACTURED WHEN THE "VOLUNTARY SAFETY RECALL" BY TOYOTA WAS SUPPOSED TO ADDRESS THIS, BUT I RECEIVED NO NOTIFICATION, NOR DID THOUSAND OAKS TOYOTA, WHERE I HAD THE CAR SERVICED, COMMUNICATE ABOUT IT.

*JS

[1 Affected Product](#)

[1 Associated Document](#)



Request Research (Services fees apply)